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Send feedback or suggestions to CommunityImpact@Tutor.com

2015-2016



BACKTOR CONDETO PROMOTION BACKTOR CONDETO PROMOTION ALLERARIAN'S GUIDE TO PROMOTION Sr. Director, Library Programs Tutor.com Susan.DelRosario@Tutor.com (920) 327-2859





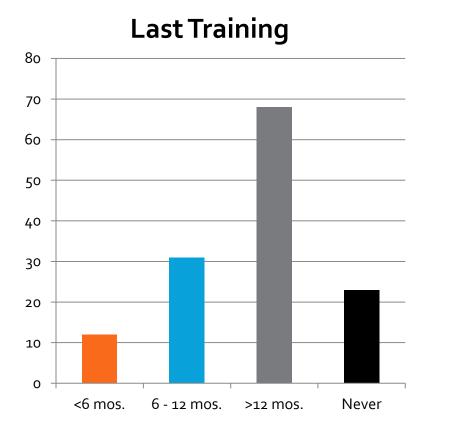
TODAY'S SCHEDULE

- Know Before You Go: Staff Training
- Use the Right Tool: Client Resource Center
- > Build a Strong Foundation: Basic Strategies
- Regular Reminders: Year Round Refresh



This resource is invaluable to our patrons whether it be for tutoring or resume help. I also find the marketing tools to be superb and ideal for outreach.

2015 LIBRARY PARTNER SURVEY RESULTS



Everybody knows somebody that will use Tutor.com. Get Trained!



From an administrator's point of view: good training done by Tutor.com for subscribers; well-planned outreach to subscribers; superb statistical report that helps us do better outreach to continue funding Tutor.com; responsive staff at Tutor.com always willing to go the extra mile to help us.

KNOW BEFORE YOU GO SPREAD THE WORD

Staff Training Opportunities

What	Where	When
Public Trainings	CRC: Training & Webinars	Monthly
Demo Video/Recordings	CRC: Step 5! Show it Off!	Anytime
Private Trainings	Client Services Manager	At Your Convenience

www.tutor.com/clients

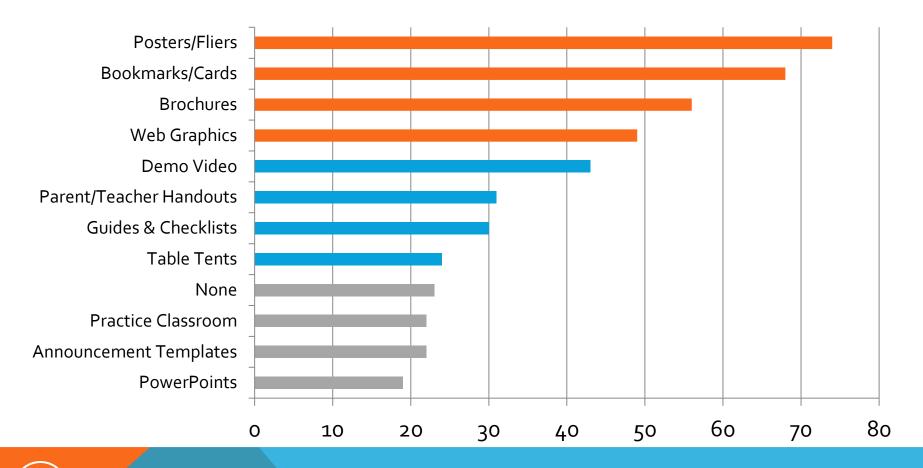




I actually used it as a librarian when I was working Ask a Librarian (AAL) one day. I had a math question from a student and I had to go to tutor.com for assistance.

USE THE RIGHT TOOL: CLIENT RESOURCE CENTER

Top Dozen



www.tutor.com/clients

Password Protected: use "Forgot Password" link



BUILD A STRONG FOUNDATION

Basic Strategies

Good Strategy	Great Strategy
Fliers in the library	Fliers in the laundromat
Bookmarks at circ. Desk	Bookmarks in school's textbooks
Link on website	Link with graphic and description
Demo at school open house	Demo in math/English classes
YA Staff trained	ALL Staff trained
Article in Newsletter	Article in Newspaper (or News Channel)
Commercial at Teen Program(s)	Commercial at Scout Meeting

1. Leave the Library

2. Speak their Language

3. Repeat Repeat



Survey Response from Anonymous Least Favorite: "no one uses it" Last Training Attended: Never Materials Used from CRC: None

REGULAR REMINDERS: YEAR ROUND REFRESH

Fall Themes: Back to School, College Applications, Writing

August: New School Year Resolutions: goal sheets, mobiles & punch cards

September: Library Card Sign-Up Month: card protectors or program cards

October: College Application s: ACT/SAT prep, brochures to counselors

November: NaNoWriMo: WriteTutor coaching in real-time or drop-off service







tutor.com

EXCELLENT EXCELLENT EXCELLENT TUTOR! Sara was superb! She gave me wonderful helpful feedback for my personal statement! I feel SO much more confident now for my application!

REGULAR REMINDERS: YEAR ROUND REMINDERS

Winter Themes: Thanksgiving, Holiday Gifts, New Year Resolution, Love

November: Essay Contest for Prizes (Thankful for...), Wall of Thankful Comments

December: Social Media (Give the Gift of Good Grades), Test Prep Article (Finals)

January: Resolutions (Check-ins or Start), Refresh fliers/bookmarks/handouts

February: Library Lovers' & Valentines' Day: "Why I Love..." essay contest, Love themed Social Media





REGULAR REMINDERS: YEAR ROUND REFRESH

Spring Themes: Testing & Finish the Year Strong!

February: Standardized tests and spring ACT/SAT dates. Host study sessions.

March: Teen Tech Week: Demonstrate Tutor.com as part of digital literacy efforts.

April: Change out materials after spring break. Use Grad or Stress fliers.

May: Applying for Summer Job: Teen blog about Tutor.com Job Search Help











thanks again! you really helped make a difference and helped me with my assignment and preparation for my AP History test.

REGULAR REMINDERS: YEAR ROUND REFRESH

Summer Themes: Prevent Summer Slide

May: Teacher's Appreciation Week: Host a Demos & Donuts for Teachers Day

June: Begin the 8-Week Summer Math Challenge. Host Summer Science Day.

July: Review your program statistics with Tutor.com. Update contact list. Test links.

August: Restock handouts and fliers. Retrain/Refresh Staff. Repeat Your Successes.





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I have summer homework, since i am going into algebra 2 honors/trig., and i finished all but one of the problems, since i was really stumped on one part. however after getting help from the tutor that helped me, I understand what to do

LET US HELP

Tutor.com's Client Care

ClientSupport@Tutor.com

Bob Bonocore Client Services Manager <u>Bob.Bonocore@Tutor.com</u> (941) 320-5437

Susan Del Rosario Sr. Director, Library Programs <u>Susan.DelRosario@Tutor.com</u> (920) 327-2859

Marketing

Technical Support
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The team of support for the service is wonderful. If there has ever been an issue it is handled immediately