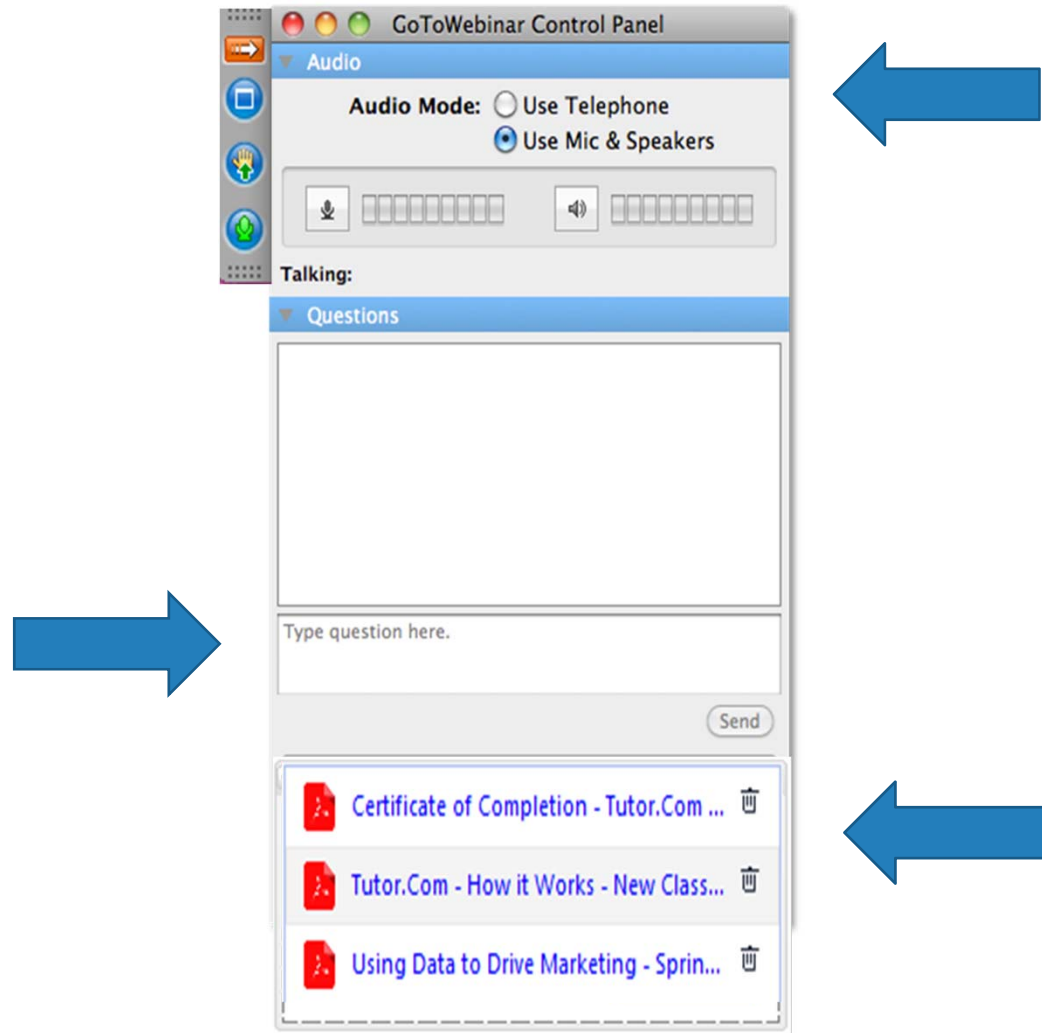


USING GO TO WEBINAR



tutor
.com™



USING DATA TO
DRIVE MARKETING
AND PROMOTION

**Expand your
services to build a
community of
learners.**

Robin Briones
Client Services Manager
949-241-7072
robin.briones@tutor.com

OUR AGENDA

New!

Let's Review What's New!



Know Before You Go – Report-Driven Outreach



Reaching Specific Audiences

WHAT'S NEW!

The screenshot displays the Tutor.com interface. At the top left is the **tutor.com** logo. The top navigation bar includes 'Workspace', 'Actions', 'Mute', 'Settings', and 'Tour'. A 'Workspace Tools' tooltip is open, stating: 'You can use these tools to add markup to slides and whiteboards.' with a 'Next' button. A large yellow starburst in the center contains the text: 'New Classroom with Enhanced Tools'. The right sidebar features three sections: 'Audio' with a speaker icon and a video feed of a man; 'Participants (1)' listing 'You' and 'John'; and 'Chat' with a text input area and formatting options (B, I, U, link icon) and the placeholder text 'Type your text or URL here'.

TEXT BOXES

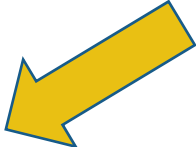
The image shows the Tutor.com interface. At the top, there is a navigation bar with the Tutor.com logo and menu items: Workspace, Actions, Mute, Settings, and Tour. On the left side, a vertical toolbar contains various drawing tools. A yellow arrow points to the 'Text' tool, which is highlighted in a white box. The 'Text' tool is represented by a blue 'T' icon. Below the 'Text' tool is the 'Select' tool, represented by a blue square icon with a white border. The right-hand sidebar contains three sections: 'Audio' with a circular icon containing the letter 'S' and a video thumbnail of a man labeled 'John'; 'Participants (1)' with a list of 'You' (blue circle with 'S') and 'John' (green circle); and 'Chat' with a text input area and a toolbar containing bold (B), italic (I), underline (U), and link icons. The text input area has the placeholder text 'Type your text or URL here'.

SHAPES AND LINES



Workspace Actions Mute Settings Tour

- Circle
- Filled Circle
- Square
- Filled Square
- Line



Shapes and Lines
Choose these tools to add circles, rectangles or straight lines to the Workspace.

Audio



Sam



John

Participants (1)

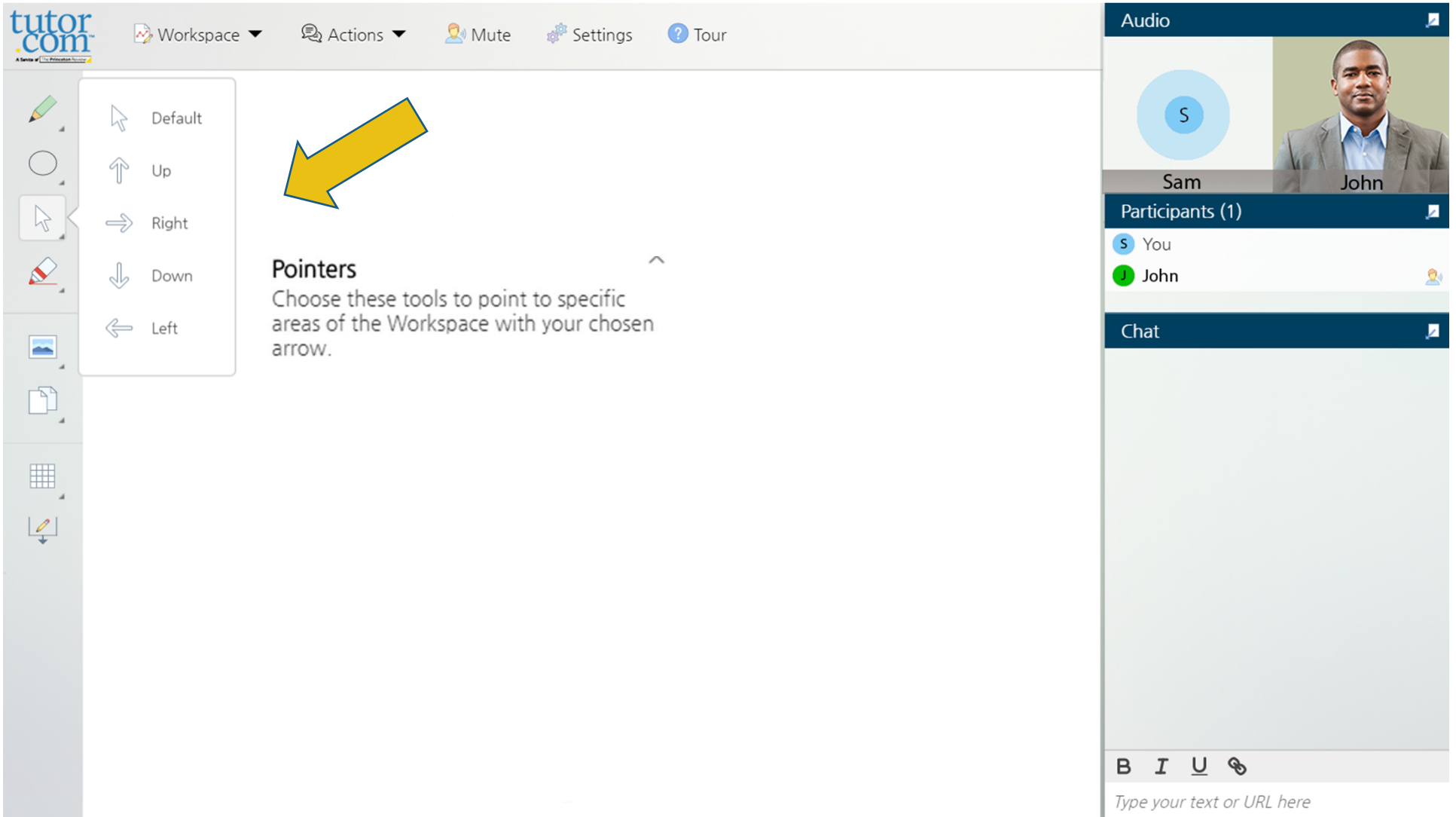
- You
- John

Chat

B I U

Type your text or URL here

ARROWS



The screenshot displays the tutor.com interface. At the top, there is a navigation bar with the logo and menu items: Workspace, Actions, Mute, Settings, and Tour. On the left, a vertical toolbar contains various drawing tools. A dropdown menu is open, showing five arrow options: Default, Up, Right, Down, and Left. A large yellow arrow points from the 'Pointers' section of the toolbar to the 'Pointers' text in the workspace. The workspace contains the text 'Pointers' and a sub-instruction: 'Choose these tools to point to specific areas of the Workspace with your chosen arrow.' On the right side, there are three panels: 'Audio' with a profile picture of Sam and a video feed of John; 'Participants (1)' listing 'You' and 'John'; and 'Chat' with a text input field and formatting options (B, I, U, link).

FIVE COLORS

The screenshot displays the tutor.com workspace interface. At the top, there is a navigation bar with the logo and menu items: Workspace, Actions, Mute, Settings, and Tour. On the left, a vertical toolbar contains various drawing tools. A dropdown menu for the highlighter tool is open, showing five color options: Red, Yellow, Blue, Green, and Purple. A large yellow arrow points from this menu towards the center of the workspace. Below the arrow, the text reads: **Highlighters**
Choose these tools to draw semi-transparent lines on the Workspace.

On the right side of the interface, there is a sidebar with three sections: **Audio** (showing a microphone icon with 'S' and a video thumbnail of a man labeled 'John'), **Participants (1)** (listing 'You' and 'John'), and **Chat** (with a text input field and formatting icons: B, I, U, and a link icon). The chat input field contains the placeholder text: *Type your text or URL here*.

COLOR PALETTE

The image shows a screenshot of the tutor.com interface. At the top, there is a navigation bar with the following items: **tutor.com** logo, **Workspace** (with a dropdown arrow), **Actions** (with a dropdown arrow), **Mute** (with a microphone icon), **Settings** (with a gear icon), and **Tour** (with a question mark icon).

The main workspace area contains a vertical toolbar on the left with various drawing tools. A yellow arrow points from the top of the workspace to a **COLOR PALETTE** window. This palette includes a large color selection area, a vertical rainbow color bar, a pencil icon, a text icon, and a circle icon. To the right of the palette are several color swatches: black, red, green, blue, and pink.

On the right side of the interface, there is a sidebar with three sections:

- Audio**: Shows two participants. The first is a blue circle with the letter 'S' labeled **Sam**. The second is a video thumbnail of a man labeled **John**.
- Participants (1)**: Lists the current participants: **S You** and **J John**.
- Chat**: A text input area with a toolbar containing **B** (bold), **I** (italic), **U** (underline), and a link icon. Below the toolbar is the placeholder text: *Type your text or URL here*.

LINE THICKNESS

The screenshot shows the Tutor.com interface with a toolbar on the left and a sidebar on the right. The toolbar includes icons for drawing tools like a pen, eraser, and selection tools. A callout box is open over the pen tool, displaying five line thickness options: Thinner, Thin, Medium, Thick, and Thickest. A yellow arrow points from the 'Thick' option to a text box that reads 'Thickness Click here to control the thickness of Pen and Line strokes.' The sidebar on the right contains sections for Audio (showing participants Sam and John), Participants (1) (showing You and John), and Chat (with formatting icons B, I, U, and a link icon).

tutor.com

Workspace Actions Mute Settings Tour

Thinner
Thin
Medium
Thick
Thickest

Thickness
Click here to control the thickness of Pen and Line strokes.

Audio

Sam John

Participants (1)

You John

Chat

B I U

Type your text or URL here

GRAPHICS, FORMULAS, AND SYMBOLS

The screenshot displays the Tutor.com workspace interface. At the top, there is a navigation bar with the Tutor.com logo and menu items: Workspace, Actions, Mute, Settings, and Tour. On the left side, a vertical toolbar contains icons for drawing tools (pencil, eraser, shapes, text, etc.). A callout box is open over the 'Import' icon, listing options: Import, Formulas, Shapes, and Symbols. A yellow arrow points to the 'Import' option. Below the callout box, the text reads: **Import**
Click here to upload an image to the Workspace from your computer, or to insert formulas, shapes and symbols from our built-in library.

On the right side of the interface, there are three panels: **Audio** (showing a microphone icon with 'S' and a video thumbnail of a man labeled 'John'), **Participants (1)** (listing 'You' and 'John'), and **Chat** (with a text input field and formatting options: B, I, U, and a link icon). The chat input field contains the placeholder text: *Type your text or URL here*.

CUT/COPY/PASTE/UNDO/REDO

The screenshot displays the Tutor.com workspace interface. At the top, there is a navigation bar with the Tutor.com logo and menu items: Workspace, Actions, Mute, Settings, and Tour. On the left side, a vertical toolbar contains icons for drawing tools (pencil, eraser, shapes, lasso, fill, grid, and zoom). A context menu is open over the workspace, listing the following actions: Cut, Copy, Paste (or use Ctrl+V or ⌘+V), Undo, and Redo. A large yellow arrow points to the 'Cut' option in this menu. Below the menu, a 'Clipboard' panel is visible, containing the text: 'Click here to cut, copy and paste Workspace markup, or to undo/redo your actions.' On the right side of the interface, there are three panels: 'Audio' showing a microphone icon with the letter 'S' and a video thumbnail of a man labeled 'John'; 'Participants (1)' listing 'You' and 'John'; and 'Chat' which is currently empty. At the bottom right, there is a text input field with formatting options (B, I, U, link icon) and the placeholder text 'Type your text or URL here'.

WHITEBOARD TYPE

The screenshot displays the Tutor.com whiteboard interface. At the top, there is a navigation bar with the Tutor.com logo, a 'Workspace' dropdown, 'Actions', 'Mute', 'Settings', and 'Tour' options. The main area is a large grid. On the left, a vertical toolbar contains icons for drawing tools. A dropdown menu is open over the grid, showing options: 'None', 'Small' (with a small grid icon), 'Large' (with a large grid icon), and 'Lined' (with a lined paper icon). A yellow arrow points to the 'Large' option. On the right, there are three panels: 'Audio' with a speaker icon and a video feed of a man labeled 'John'; 'Participants (1)' with a list of 'You' and 'John'; and 'Chat' with a text input field and formatting icons (B, I, U, link) above it.

WHAT'S NEW!

The screenshot displays the Tutor.com whiteboard interface. At the top, there is a navigation bar with the Tutor.com logo and menu items: Workspace, Actions, Mute, Settings, and Tour. The main workspace is a large grid. On the left side, there is a vertical toolbar with various drawing tools: a pencil, a circle, a mouse cursor, an eraser, a paint palette, a list icon, an image icon, a document icon, a grid icon, and a 'Grow Whiteboard' button. A large yellow arrow points to the 'Grow Whiteboard' button. On the right side, there is a sidebar with three sections: 'Audio' showing a speaker icon with the letter 'S' and a video thumbnail of a man named John; 'Participants (1)' listing 'You' and 'John'; and 'Chat' with a text input area and formatting options (B, I, U, link icon) and the placeholder text 'Type your text or URL here'.

WHAT'S NEW!



tutor.com

Workspace Actions Mute Settings Tour

Workspace Actions

- Whiteboard 1
- Graphing Calculator 1
- Text Editor 1
- Whiteboard 2
- Code Editor 1
- + Whiteboard Alt+W
- + Code Editor
- + Graphing Calculator
- + Text Editor
- + Get Screen Sharing Extension

Grow Whiteboard

Audio

Sam John

Participants (1)

- You
- John

Chat

B I U

Type your text or URL here

ACTIONS MENU



The screenshot displays the tutor.com interface during a session. At the top, the 'Actions' menu is open, listing various interaction options:

Action	Shortcut
Raise Hand	A+1
Thumbs Up	A+2
Thumbs Down	A+3
Happy	A+4
OK	A+5
Confused	A+6
Away	A+7
Say "Great Job!"	A+8

The workspace area shows a math problem: "If $5 - 3(x - 4) = 8$, then $x =$ ". Below it are five multiple-choice options: A) 3, B) $\frac{1}{3}$, C) $-\frac{7}{3}$, D) -3, and E) -5. The PEMDAS order of operations is listed: Parenthesis, Exponents, Multiplication, Division, Addition, Subtraction. Handwritten blue ink solutions are visible on the workspace, including $(x-4) = 8$, $(x-4) = 3$, $x-4 = -1$, and $x = 3$.

The chat window on the right shows a conversation between John and Maggie:

- John: Sure! I'd love to help. I see you selected the audio option. Would you like to connect to that now? 00:46:43
- Maggie: yeah, let me turn up my speakers 00:46:58
- John: Great job! 00:47:10

SAMPLE ALGEBRA PROBLEM

tutor.com Workspace Actions Mute Settings Tour

$y = 3x + 1$

$y = 3 \times 0 + 1$

$y = 1$

$y = 3 \times 3 + 1$

$y = 9 + 1$

$y = 10$

X	Y
0	1
3	10

Audio

Sam John

Participants (1)

You John

Chat

now about 3: 00:18:16

I'll work it out on the board. 00:18:26

Perfect! When x is 3, y is 10. 00:19:17

Now, since this is a linear equation, it will create a line, so you only need to have two points in order to graph it. 00:19:58

Please put those two ordered pairs on the graph. 00:20:06

B I U

Type your text or URL here

KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH



KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH

- ✓ Total Usage
- ✓ Mobile Usage
- ✓ Usage by Subject
- ✓ Usage by Grade
- ✓ Usage in SkillsCenter
- ✓ Average Session Time
- ✓ Total Time in Session
- ✓ Assessment Quiz Usage
- ✓ Number of User Accounts
- ✓ Number of New Accounts Created
- ✓ Optional: School name and/or zip code
- ✓ Survey Results
 - ✓ Live Session Feedback
 - ✓ Student Comments

*Tutor.Com Client Reports - Did
You Know?*



KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH

Welcome to your Tutor.com Reports!

If you have any problems viewing these reports, please [contact us](#) at your convenience.

2019 October Report By Location With Summary



2019 September Report By Location With Summary



2019 August Report By Location With Summary



2019 July Report By Location With Summary



2019 June Report By Location With Summary



KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH

- Usage

Usage	
TOTAL SERVED	915
- Live one-to-one Sessions	902
- SkillsCenter™ Sessions	13
Mobile Usage	
TOTAL SERVED	80
- Mobile Live one-to-one Sessions	75
- Mobile SkillsCenter™ Sessions	5
Live one-to-one Sessions	
TOTAL SESSIONS	902
- Advanced Placement (AP) Test Prep	88
- Computer Literacy	2
- English	103

- Live tutoring vs. SkillsCenter
- Mobile
- Sessions by Subject

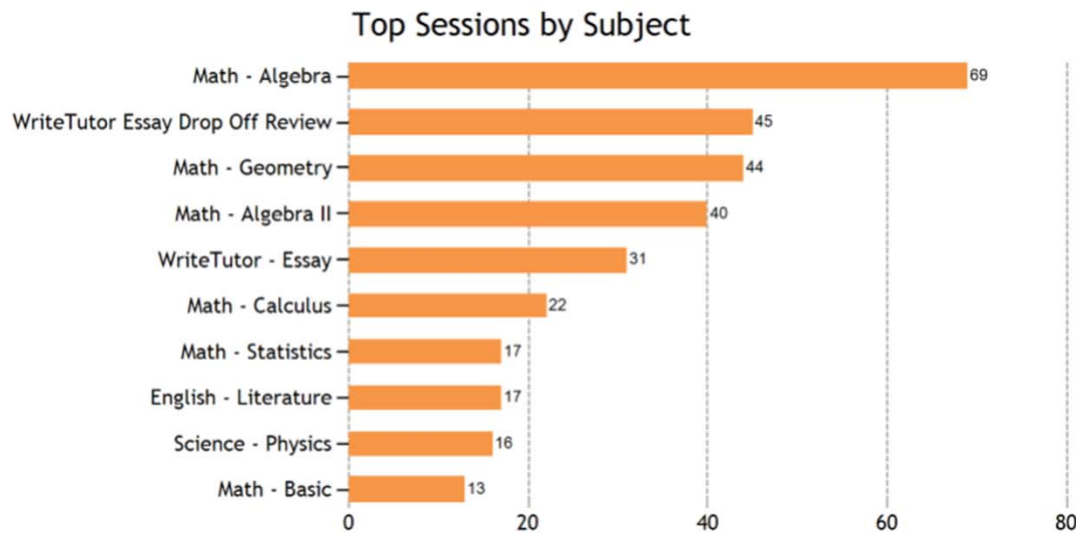
KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH

Live one-to-one Sessions	
TOTAL SESSIONS	694
- Advanced Placement (AP) Test Prep	45
- Computer Literacy	1
- English	41
- ESL and ELL, grades 8+	1
- Job Help	1
- Matematicas	2
- Math	417
- Math Algebra II Drop Off Help	1
- Reading, grades 8+	1
- Science	79
- Spanish	18
- WriteTutor	35
- WriteTutor Essay Drop Off Review	52

For what subjects are the live tutoring sessions taking place?

Where are the gaps and how can we promote to increase usage in those subjects?

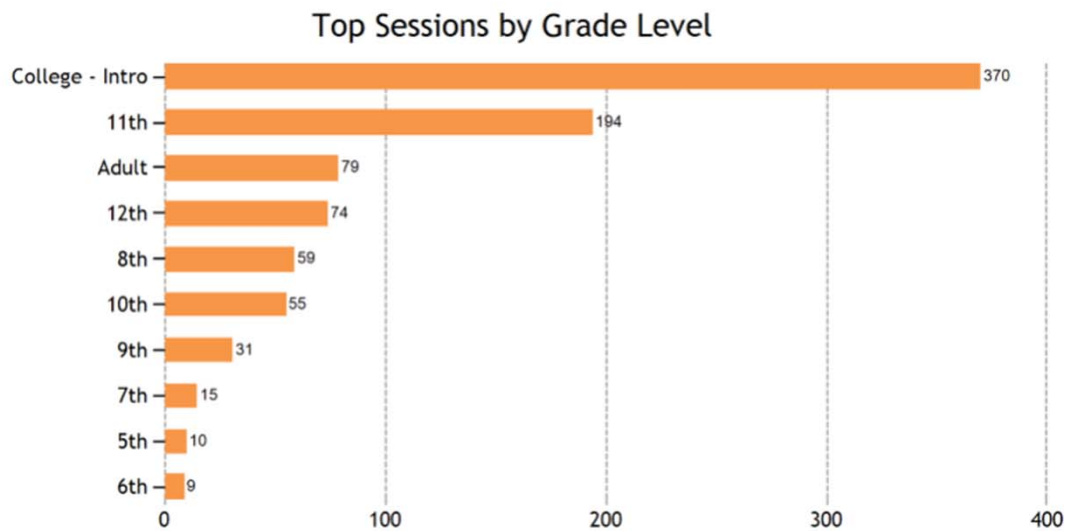
KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH



- **Popular Subjects**

- Share with educators
- Relevant messaging

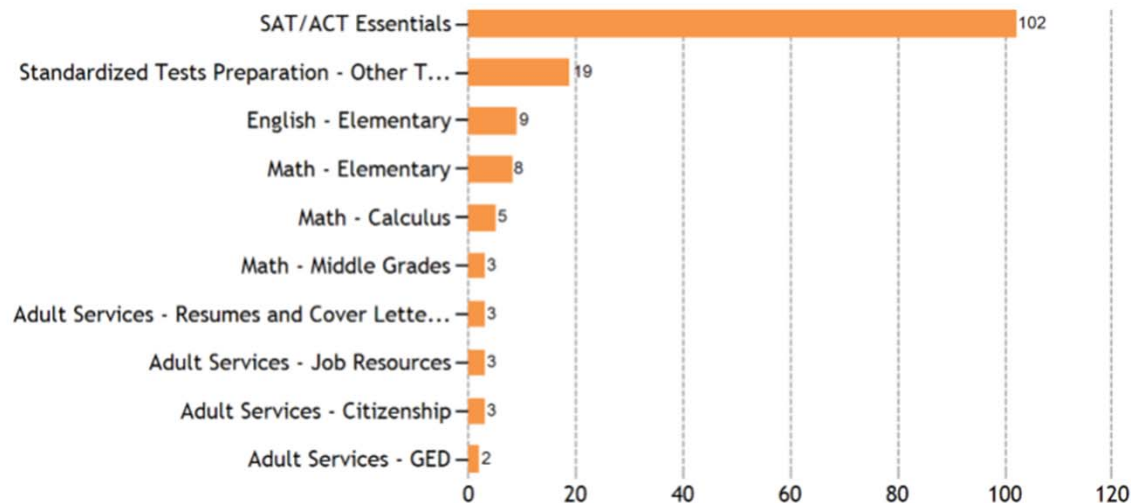
KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH



- **Grade-level Trends**
 - Hit or miss?
 - Success after promotion?

KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH

Top SkillsCenter™ Usage by Subject



SkillsCenter™ Resource Library

Here are some worksheets, lessons, videos and more that we thought you'd like:



- [View Study Resources](#)
- [View Test Prep Resources](#)
- [View Career Resources](#)

KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH

“She gave me good feedback on my paper! I liked the part when she went over word choice because it improved the flow” – College student

“IT WAS GREAT! It was my first time using this but my tutor was very friendly and helped me out” – 9th grade student

“Thank you so much for helping me!” – 6th grade student

“Great clarification and explanations” – 10th grade student

“Thank you for your time to review my cover letter! Highly appreciated!” – Adult patron

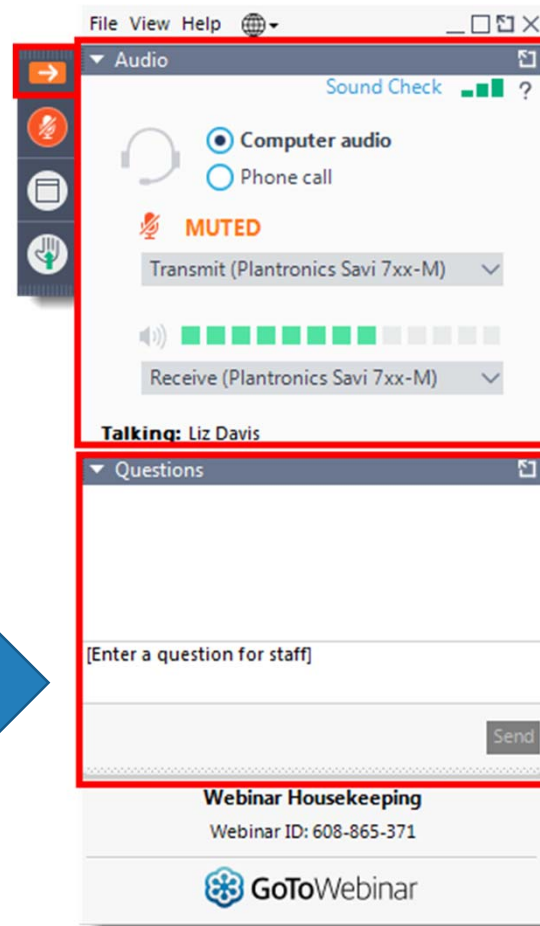
- **Student/Patron Comments**

- Use in newsletter headers

- Social media

KNOW BEFORE YOU GO REPORT-DRIVEN OUTREACH

Use the question box to ask any questions and/or share your ideas and successes!



START WITH THE BASICS

- Ensure that the library staff is fully trained



- Children's Librarians
- Young Adult Librarians
- Reference Librarians
- Additional staff who interact with patrons

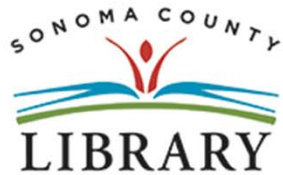
- Audit your library's website links to Tutor.Com



- Do the links appear in several places on the library website?
- Are the links working?

START WITH THE BASICS

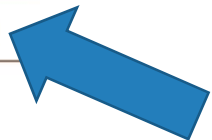
My Account Ask Us G



Sonoma County Library

V
C
Ac

Books & More Services Research Hours & Locations Events Teens Kids



Kids

- Books & Reading
- Children's Summer Reading Club
 - Register
 - Sign In
- Reading Lists

Homework Center

- In Person Homework Help
- History
 - Black History
 - California History
 - U.S. History
 - Women's History
 - World History

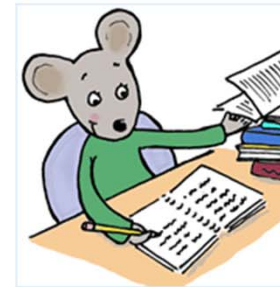
Homework Center

HOMEWORK HELP

Volunteers offer weekly drop-in homework help sessions at several different library locations.

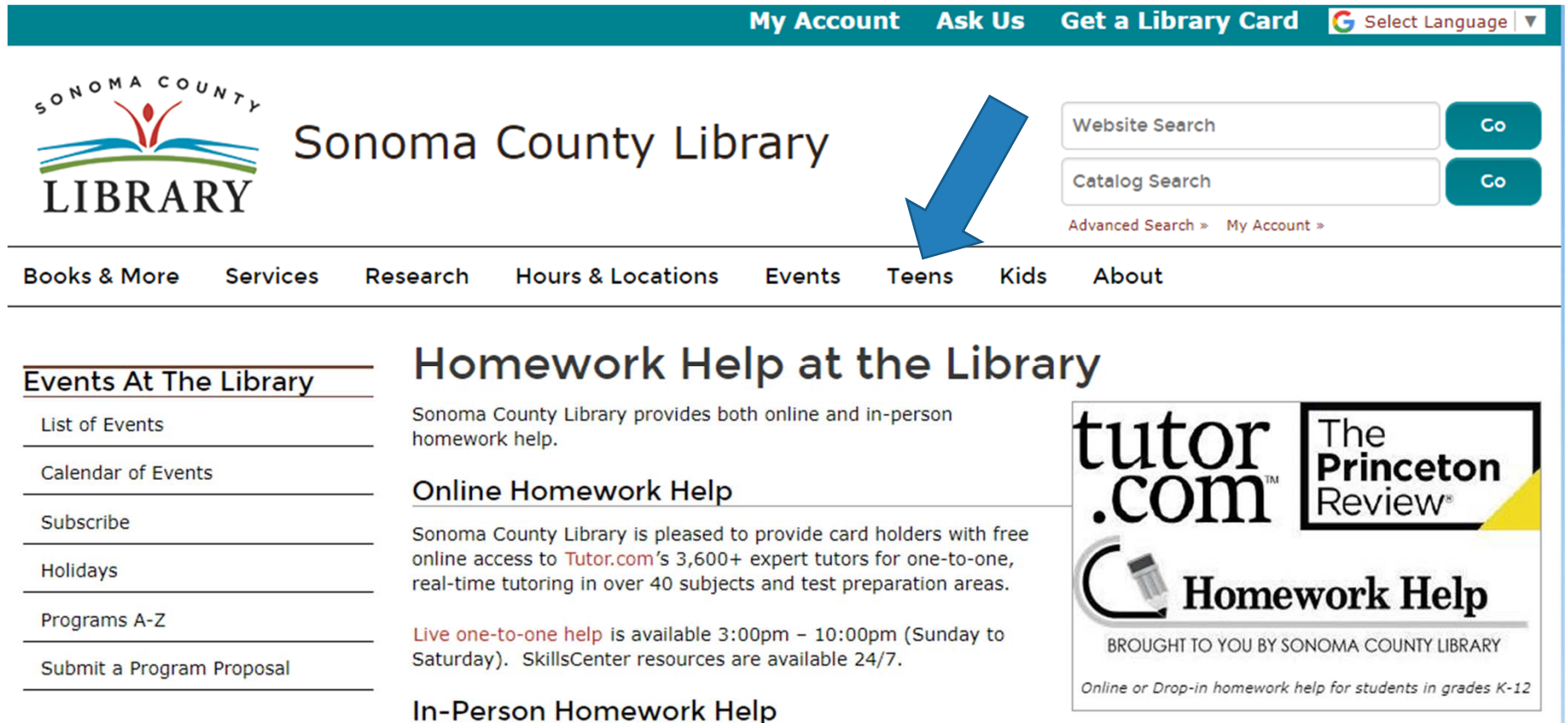
Tutor.com

Sonoma County Library is pleased to provide card holders with free online access to Tutor.com's 3,600+ expert tutors for one-to-one, real-time tutoring in over 40 subjects and t preparation areas.



www.tutor.com/clientcarelib

START WITH THE BASICS



The screenshot shows the top navigation bar with links for [My Account](#), [Ask Us](#), [Get a Library Card](#), and a [Select Language](#) dropdown menu. The Sonoma County Library logo is on the left, and search boxes for [Website Search](#) and [Catalog Search](#) are on the right, each with a [Go](#) button. Below the search boxes are links for [Advanced Search](#) and [My Account](#). A blue arrow points to the [Teens](#) link in the main navigation menu.

Events At The Library

- List of Events
- Calendar of Events
- Subscribe
- Holidays
- Programs A-Z
- Submit a Program Proposal

Homework Help at the Library


Sonoma County Library provides both online and in-person homework help.

Online Homework Help

Sonoma County Library is pleased to provide card holders with free online access to [Tutor.com](#)'s 3,600+ expert tutors for one-to-one, real-time tutoring in over 40 subjects and test preparation areas.

Live one-to-one help is available 3:00pm – 10:00pm (Sunday to Saturday). SkillsCenter resources are available 24/7.

In-Person Homework Help

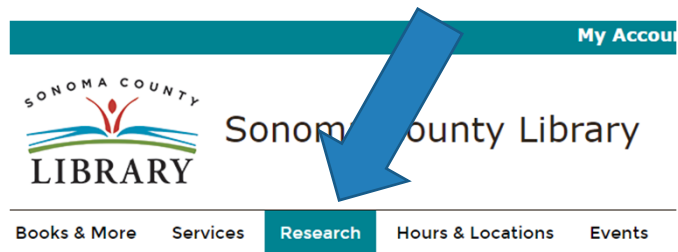


Homework Help

BROUGHT TO YOU BY SONOMA COUNTY LIBRARY

Online or Drop-in homework help for students in grades K-12

START WITH THE BASICS



Tutor.com

Tutor.Com

[GO »](#)

Sonoma County Library is pleased to provide card holders with free online access to 24 hour essay and resume review drop off, Tutor.com's 3,600+ expert tutors for one-to-one, real-time tutoring in over 40 subjects and test preparation areas. From the time a student logs into the Tutor.com service with their Sonoma County Library card number and pin to the end of their session, the Tutor.com interface has been built for ease of use, a personalized experience and complete safety for the student.



Live one-to-one help is available 3:00pm – 10:00pm (Sunday to Saturday).

How Do I Get Started?

1. Have your library card ready (Don't have one? No problem! Check out our [eCard registration page](#))
2. Click on the "Go" button above
3. Sign in with your library card if asked
4. Use the tutoring and other supplemental services to complete your homework or resume!

Features

- Live one-to-one help is available 3:00pm – 10:00pm (Sunday to Saturday).
- SkillsCenter resources are available 24/7.
- 24-Hour Essay and Resume Drop-Off: Drop-Off an essay or resume for a 20-minute review. Whether the patron is still working on it and is not ready to turn it in or is ready to turn it in and only wants one final review, Tutor.com has a place for them to drop it off, have it reviewed overnight and get it back in 24 hours.
- 24-Hour Math Drop-Off: If a patron has a tough math question they just cannot figure out, they can submit the question and Tutor.com expert tutors will write up a detailed explanation of how to solve the problem.
- SkillsCenter Resource Library with access to thousands of fully-vetted online resources (websites, instructional videos, learning games, customizable flash cards, practice tests, and more) with educational information that both the student and tutor can use to complement a lesson.
- Career Center where career coaches work with job seekers in real-time, providing individualized help the moment patrons need it.
- Spanish Tutors: Tutor.com also offers Spanish-speaking support for students seeking live help for most math, science and social studies subjects. A single click toggles the entry page interface and pre-session survey between English and Spanish for Spanish-speakers. Tutor.com takes the extra step to translate pre-session submission form into Spanish for those selecting this language option. Subjects, grade levels and form instructions are all translated for an easy connection to bilingual, subject-matter expert tutors.



www.tutor.com/clientcarelib

CLIENT RESOURCE CENTER

WWW.TUTOR.COM/CLIENTCARELIB

Client Resource Center

Resources and ideas to build awareness of your Tutor.com program

tutor.com™

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Tutor.com for Libraries News

New Materials Available!

We have posted several new materials on our [Printables](#) page and [Digital/Social](#). Throughout the year, we update and add materials as they are completed. Please be sure to check back on a monthly basis to see what is new.

Keep up to date with our most recent training!

Take a look at our [Fall webinars](#)! [Click here](#) to find our most recent trainings, with new trainings happening seasonally!

Learn how to get into schools and share your resources with students directly, how to target adults and let them know this isn't just for those in school, or get an in-depth understanding of our SAT/ACT Essentials! Just head to our [trainings](#) page!

We would greatly appreciate your input regarding topics important to you for future webinars! Please reach out to marcus.nebro@tutor.com regarding any thoughts you have.



GET HELP FROM CLIENT CARE TEAM

[In-Library ACT Practice Test Package](#)

[Click to download a zip folder of materials.](#)



On-demand tutoring, online.

Tutors available:



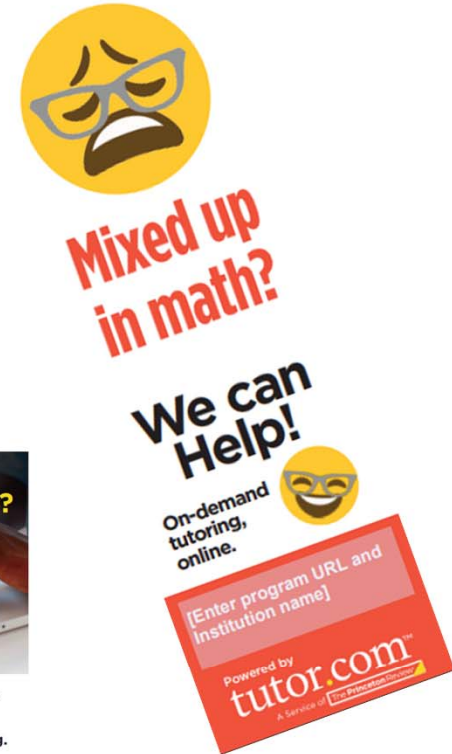
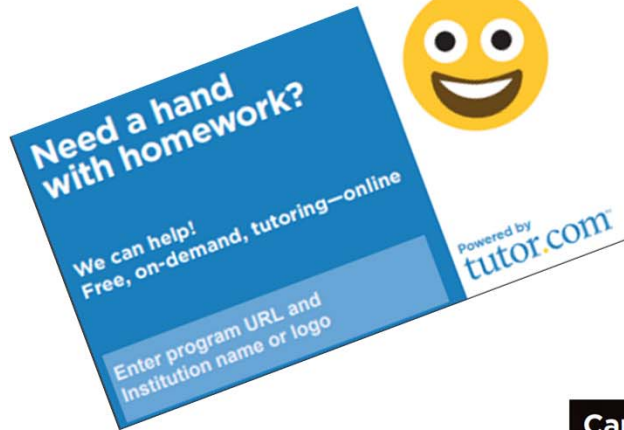
The Princeton Review is not affiliated with Princeton University.



www.tutor.com/clientcarelib

START WITH THE BASICS

Place promo materials in prominent locations; inside and outside of your library.



- Résumé Writing
- Cover Letter Assistance
- Interview Prep
- Online Applications
- Job Searches
- Career Resources

The service is helpful because there is no such thing as too much practice when it comes to interviewing for a new job. The practice was simple and a reassurance that I can do a good job in the interview. I will continue to polish my interview skills using the examples and feedback that were offered here.
—Tutor.com User, Career Center

Get Help. Get an Online Career Tutor. Find a Resource 24/7.

*"I am so excited to have access to this assistance. Taylor P was great. She communicated with me while she was working on my letter and résumé so I wasn't left on hold waiting and wondering if she was still there. Her suggestions were helpful and professional. I will definitely recommend this service."
—Tutor.com User, Career Center*

About Tutor.com
Tutor.com gives you the help you need to succeed in school and life transitions. Our online learning is #1 in the industry and sets the standard for innovative products for libraries, schools, colleges, and businesses.

GED® and GED Testing Service® are registered trademarks of the American Council on Education (ACE). HESI® are registered trademarks of Educational Testing Service (ETS). TASC Test Assessing Secondary Completion™ is a brand name and trademark for PROCTER & KUHNE, LLC. The Princeton Review is not affiliated with Princeton University.



- I need help filling out an online job application.
- My résumé's not working.
- I'm nervous about a job interview.
- I need to find a job.
- I want to change careers.

We can help.

Powered by
tutor.com
The Princeton Review

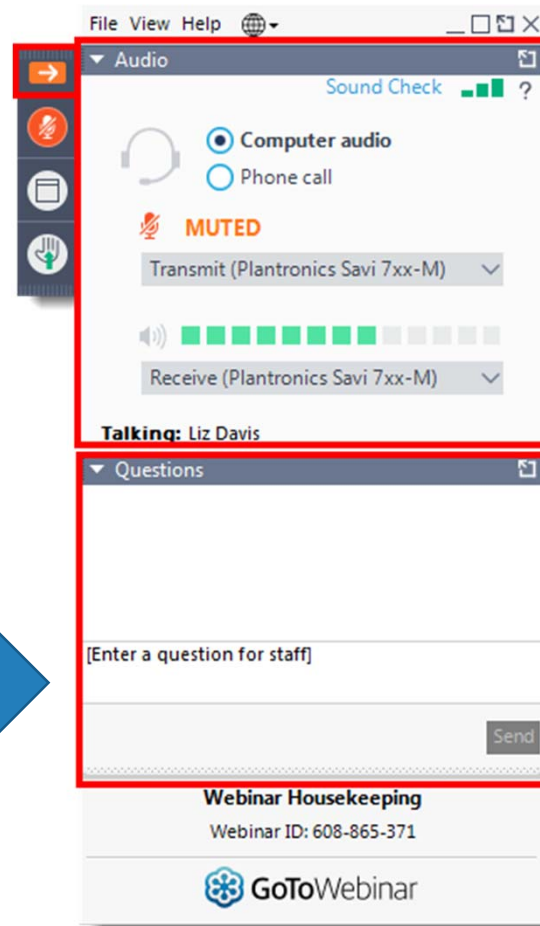
www.tutor.com/clientcarelib



www.tutor.com/clientcarelib

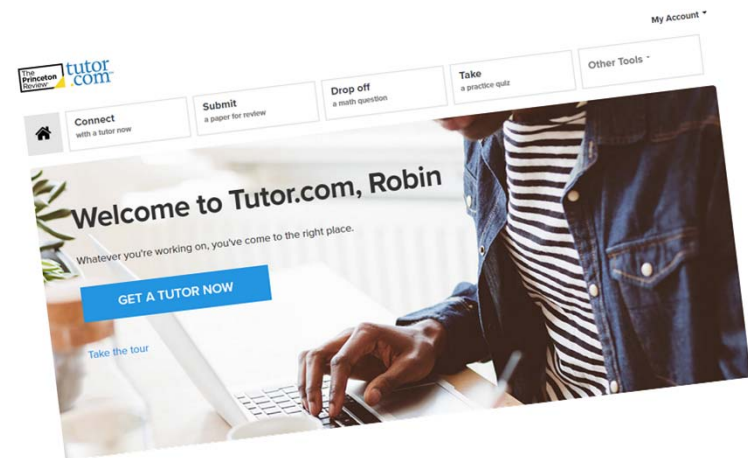
START WITH THE BASICS

Please share your ideas about creative places for promo materials

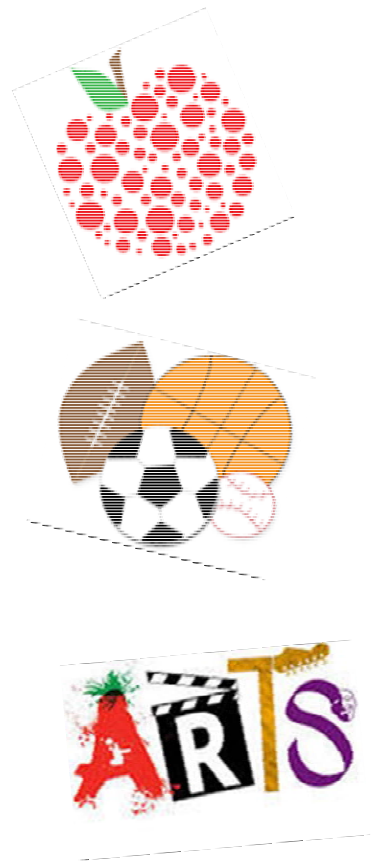


START WITH THE BASICS

- Reach out to local schools.
 - Place bookmarks and/or program cards in media centers.
 - Demo Tutor.Com to students, educators, school librarians/media techs, admins, instructional assistants, coordinators, and families (English/Math)

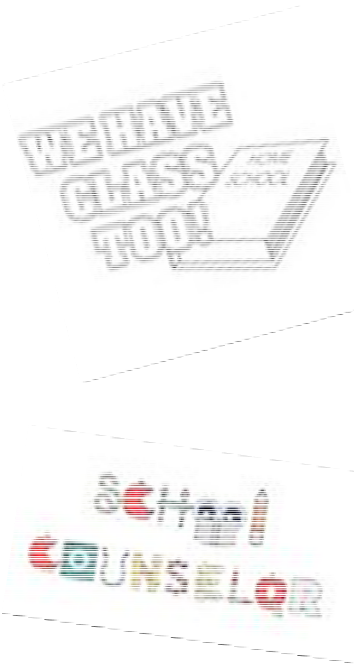


REACHING SPECIFIC AUDIENCES



Audience	Messaging
Educators – Math, Science, English, AP	Raise your students' test and homework scores.
Sports coaches and performing arts teachers	Don't let academics bench your players or ground your artists.

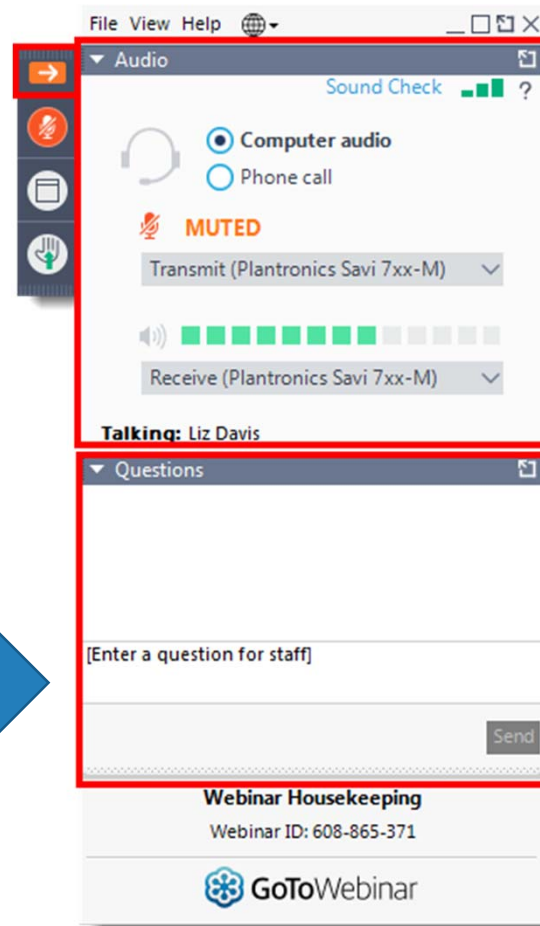
REACHING SPECIFIC AUDIENCES



Audience	Messaging
Homeschoolers	Be prepared to help with difficult subjects.
Guidance Counselors	Give your college-bound students a boost.

REACHING SPECIFIC AUDIENCES

Please share
your ideas
about how you
reach specific
audiences



CREATIVE CONTESTS AND ACTIVITIES – REWARD YOUR PATRONS' WORK

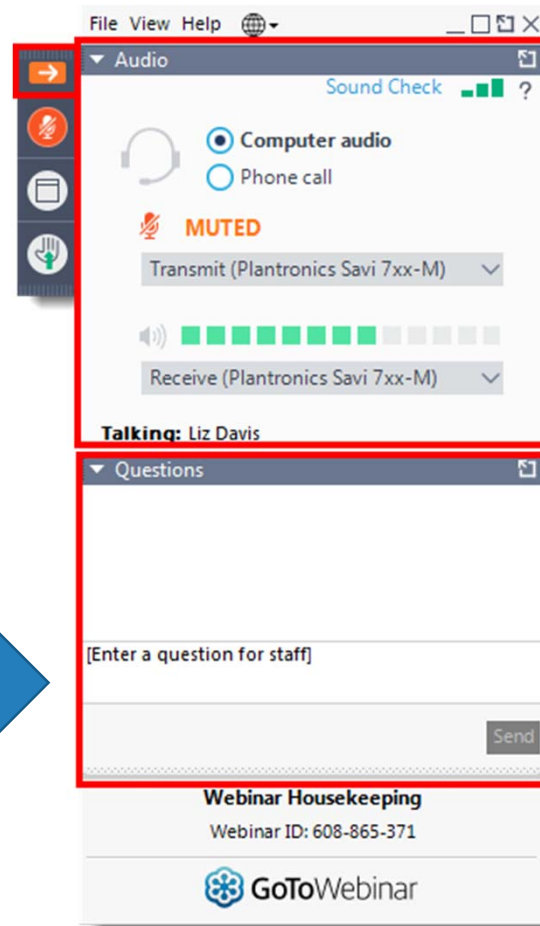
Contest/Activity Type	Details
Video Production Contest	Students can create their own Tutor.Com commercial to place on the library website and/or share on social media.
Middle School Book Club	Meet offsite after school to read one chapter of a featured book and enjoy snacks.

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Contest/Activity Type	Details
After-School Homework Club	Students earn punch cards when they attend and get the help with homework they need.
Teen Advisory Club	Provide teens a voice in the library and community. Assist in creating events at the library for all ages.

CREATIVE CONTESTS AND ACTIVITIES – REWARD YOUR PATRONS' WORK

Please share any
creative contests
and/or activities
your library
offers



**WINTER/SPRING WEBINAR OPPORTUNITIES
YOU ARE INVITED !
TUTOR.COM/CLIENTCARELIB**

Gen Z and Your Library - Join us for this webinar as we showcase promotional ideas to appeal to these demographics, and help grow involvement in not only Tutor.com but your library as well!

Access recording by visiting: tutor.com/clientcarelib/training

**WINTER/SPRING WEBINAR OPPORTUNITIES
YOU ARE INVITED !
TUTOR.COM/CLIENTCARELIB**

Tutor.Com for Your Community - Join us for this webinar highlighting the various groups that can benefit from Tutor.com: whether it's patrons who serve in the military, parents looking to help their children with homework, or students applying to their first job, we are here to complement the support you offer to everyone in your community.

NEXT STEPS

Log in to your platform and explore the tools!

Check out the Client Resource Center as we update and add new goodies!

Share, what you have learned with others in the library – all departments! – and the community!

Set a goal for usage at your library – how much do you want to increase in a month, 3 months, and tell me the goal. We can help you monitor and send tips/tricks!

Questions?

Rachelle, Robin, and Marcus from
the

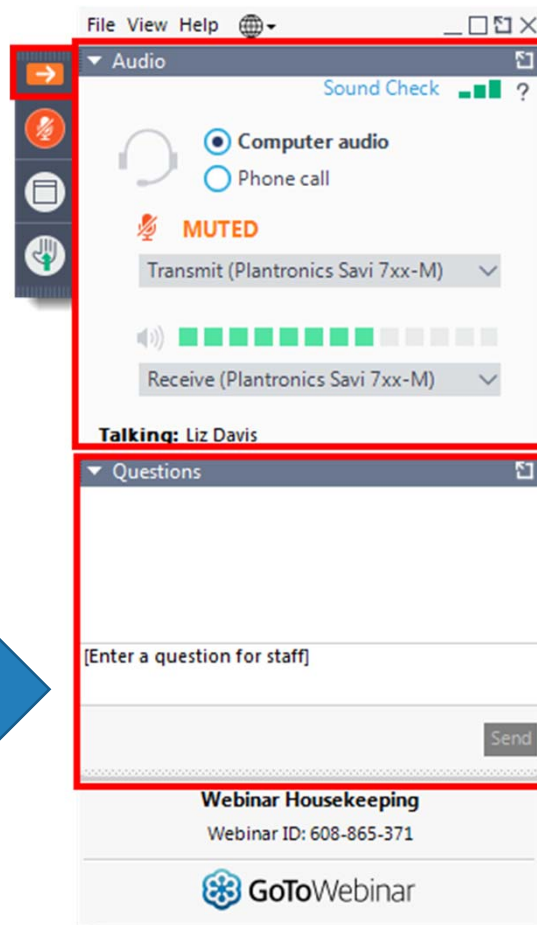
Tutor.com Client Care Team are
available to assist you.

Email: clientsupport@tutor.com

Client Care Center:

www.tutor.com/clientcarelib

Please ask a question!



robin.briones@tutor.com



Questions?
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