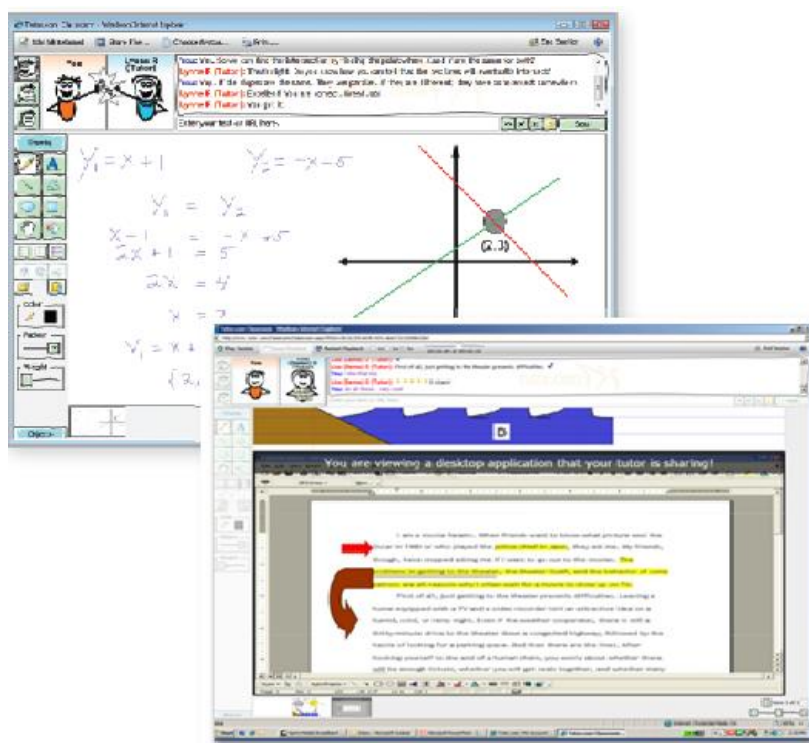


**The Tutor.com College Center includes:**

**ProofPoint™ Real-Time Writing Center:** Students **collaborate with a tutor in real time** on reports, essays and papers. No waiting 24 hours or more for a marked-up copy. Our real-time support helps students develop better writing skills.

**SkillsCenter™ Resource Library:** Includes job search, resume help, GED materials and financial literacy resources.



## BREADTH OF ACADEMIC ASSISTANCE

The **Tutor.com College Center** is an innovative online program that connects both students and adult learners with expert tutors for one-on-one sessions—seven days a week from any computer.

LiveTutor	ProofPoint Writing Center	SkillsCenter Resource Library
In our online classroom, <b>student and tutor chat, review problems</b> on an interactive whiteboard and share websites and resources. Students can replay, email and print their session to refer back to later.	Student and tutor <b>collaborate in real time on reports, essays and papers</b> . Tutors explain the writing and proofreading process and all edits to provide a rich learning experience.	In addition to the academic resources available, college students can also access job search, resume help, GED materials and financial literacy resources.

Students select their subject for immediate, live assistance with any type of academic challenge, such as:

- Academic Assignments
- Writing Skills
- Exam and Quiz Preparation
- Concept Clarification
- Math Skills
- Final Project and Term Paper Support

### Subject Availability

Math	Science	Social Studies	English
<ul style="list-style-type: none"> <li>• Basic</li> <li>• Algebra I</li> <li>• Algebra II</li> <li>• Geometry</li> <li>• Trigonometry</li> <li>• Calculus</li> <li>• Statistics</li> </ul>	<ul style="list-style-type: none"> <li>• Earth Science</li> <li>• Biology</li> <li>• Chemistry</li> <li>• Physics</li> </ul>	<ul style="list-style-type: none"> <li>• U.S. History</li> <li>• World History</li> <li>• Geography</li> <li>• Government</li> </ul>	<ul style="list-style-type: none"> <li>• Vocabulary</li> <li>• Grammar</li> <li>• Writing Center</li> <li>• Literature</li> </ul>

ProofPoint	Resume Help*	GED	Citizenship
Real-time help with research papers, creative writing and more.	Real-time help with resume writing, cover letters.	Help in all subject areas covered on the exam.	Prepare for the test

*\*Resume Help is provided by our certified Career Specialists.*

Our tutors are extremely well equipped with educational resources, and frequently assist students in a wide variety of learning situations from concept clarification, to last-minute exam preparation, to any type of academic skill building, as well as help with a traditional homework assignment. All assistance is in live, on-demand, un-interrupted sessions with an expert online tutor. Your program will be greatly enhanced by the uniquely effective support provided live by our tutors.

## BEST PRACTICES FOR ONLINE TUTORING

**“Wow... I just had the best learning lesson with Daniel! I can't believe how smart he is and fun... ! Thank you for all!”**

**–College Physics Student**

## Experts Provide Help, Not Answers

A successful online tutoring program should connect students to professional tutors in a variety of fields for math, science, English and social studies. Students should gain the skills and knowledge they need to build confidence to master difficult concepts, obtain remedial assistance or enrichment opportunities in an anonymous setting, complete academic assignments, prepare for exams and much more. Whether a student is struggling or requires enrichment, Tutor.com experts will be able to provide help by supporting the students' needs through sound educational practices of instruction without providing answers.

## One-To-One At All Times

Tutors do not engage in more than one session at a time. Once the tutor signs onto the student's session, the session is absolutely one student, one tutor, and one session at a time ("1-1-1"). This guarantees that all learners get the continuous, undivided attention of an expert tutor every time he or she uses our service. Students of every background and ability can benefit from this type of focused, personalized attention. This kind of one-to-one personalized attention is exactly the educational model that has proven to work as students struggle to understand concepts.

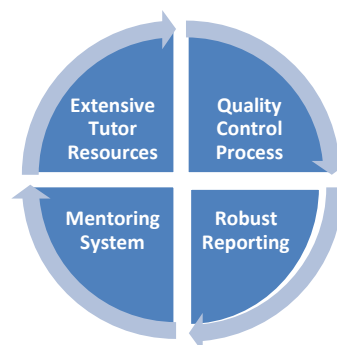
## TUTOR QUALITY CONTROL

At Tutor.com we are well aware that the quality of our tutors is at the heart of our success. Therefore, we take great care in preparing our tutors to deliver the highest level of service to your students, and support them professionally on a regular basis. Tutor.com has developed and honed the most extensive policies and procedures for ensuring only the highest quality online tutoring experience students. We use a combination of four systems to monitor tutor performance and support professional development: extensive tutor resources, supportive mentoring system, rigorous quality control procedures, and robust reporting of tutor performance.

**Performance Training:** Beginning in the application process, our tutors are provided with an extensive array of resources including instructional videos, informative articles, approved websites, examples of best practices, and professional development opportunities through our mentor-training program.

**Monitoring:** Tutor.com's unique mentoring program connects every tutor to a support network through a hierarchy of mentors, senior mentors, and mentor managers. Mentors examine tutor

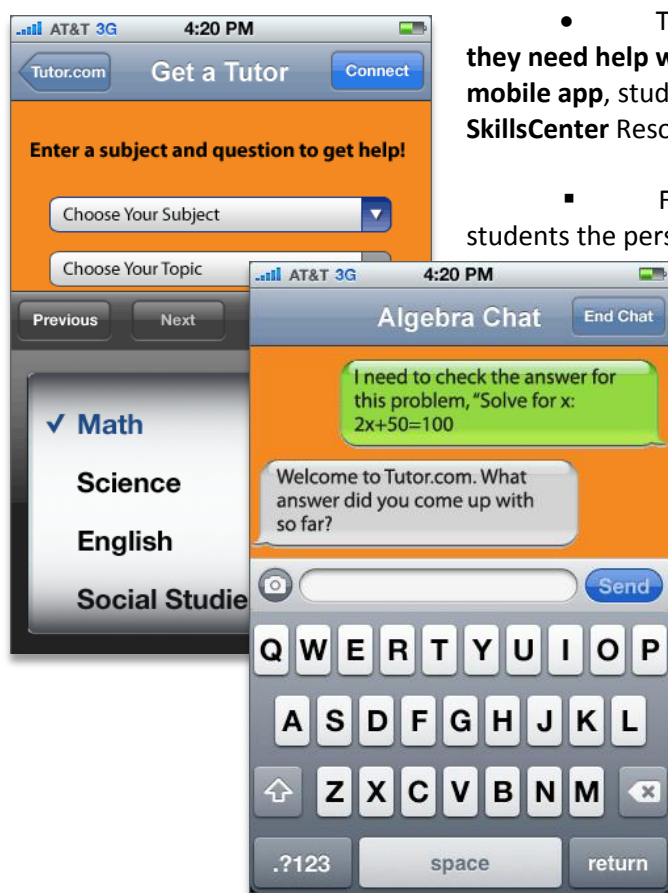
performance through session reviews; in addition, they offer frequent and regular feedback, providing suggestions for improvement and noting deficiencies.



The Tutor.com mentoring system is backed by a rigorous quality control (QC) process consisting of multiple layers. Our QC process includes automated session filters, review of all post-session comments (documented by both tutors and students), and random quality and content reviews as well as timely responses to client feedback. All performance information gathered through the application process, mentoring program, and quality control procedures is tracked and monitored through robust reporting systems. Mentors and management utilize the information provided in these reports to target professional development opportunities and to refer tutors to appropriate support resources.

## MORE TO VALUE IN 2011

Tutor.com is dedicated to providing not just high-quality services, but innovative learning and career solutions that meet your needs and the needs of your students. Here is what is new in 2011:



- **Tutor.com To Go: Reach students when and where they need help with Tutor.com to Go™.** With the new Tutor.com mobile app, students can **connect to a tutor** and **browse the SkillsCenter** Resource Library from their mobile device.

- **Favorite Tutors:** Our new optional accounts give students the personalized world they demand. Now students can select and connect to their favorite tutors again and again. They can even see when those tutors are scheduled to be online. For help whenever and wherever, they can save, review or share their sessions anytime.

- **Enhanced Reporting:** Our new reports with colorful graphics are easy-to-read and help you effectively demonstrate how your program is assisting your students.

### Unique Mobile App

- Connect to a tutor
- Browse the SkillsCenter
- iPhone, iPod Touch, iPad

**"I don't know what I would do without this free service! Tutors cost so much, and this service is free, and effective. I've gotten better grades because of this service. I've gone from getting F's in math, to getting B's. Thank you!!"**

**—College Algebra Student**