



Darlana Le (right) and her mom, Annie Truong

## Tutor.com Success Story: The Le Family

- Challenge:** Annie Truong used to spend hours after work reviewing her daughters assignments and trying to learn the “American way” of teaching which was very different than her own education in Vietnam.
- Results:** For the past five years, Darlena, now a high school junior has been able to use Tutor.com saving her mom money and hours of frustration.
- Favorite Feature:** Tutors who are there “every step of the way” especially for longer multi-step projects such as research papers.

“I didn’t understand what Tutor.com was, at first,” explained Darlena Le, a high school junior. “I thought it was going to be taped videos, but it’s not; it’s instant chatting with real, live tutors.” Darlena likes that the tutors are there for her ‘every step of the way’: “I had to write an essay about dropping the atomic bomb on Japan in World War II. I didn’t know how to start, but the Tutor.com tutor brainstormed with me. I can talk to one tutor to pre-plan my essay and then come back and find another tutor to help me edit what I’ve written. They’ve even given me tips on how to find sources for my paper. I like having this kind of support for the whole writing process.”

“My mom’s company offers Tutor.com to its employees. I’ve been using it for around five years, for all subjects. I probably use it a couple times a month,” explained Darlena. Darlena’s mother, Annie Truong, is from Vietnam. “The American way of teaching is totally different from how we learned,” she stated. “When I got home from work, it used to take me a lot of time to go over Darlena’s homework just to understand how her teachers were explaining the math. The Tutor.com tutors do a really good job explaining the problems. Annie appreciates that her company offers great benefits. “My company does a lot for us; both for the employees and for our families,” she said. “I would have had to pay for outside tutoring, so this is a great benefit. Not only does it save me money, but it frees my mind up when I get home. It was really tiring when I had to help with homework, make dinner, etc., after a long day,”

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