



# CARL SANDBURG COLLEGE

## 2 Year School | 3,500 Students

- ▶ **37%** of college-bound students in the district attend Sandburg.
- ▶ Average class size is **16 students**.
- ▶ The **average age** of students at Sandburg is **30**.
- ▶ Students most commonly describe Sandburg as **comfortable, reasonably priced, academic and career oriented**.
- ▶ 63% of Spring 2012 tutoring sessions at Carl Sandburg were for **Math courses**.
- ▶ **31%** of tutoring sessions in Spring 2012 were for writing assignments.
- ▶ Carl Sandburg College also provides an **Adult Center** through Tutor.com for students seeking GED prep.

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# Carl Sandburg College

SUCCESS WITH TUTOR.COM

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## BIG IDEA :: KEY TAKE-AWAY

Carl Sandburg College in Galesburg, Illinois used Tutor.com's system for the first time during its spring 2012 semester. As compared to its fall 2011 semester (when Tutor.com services were not available), the college saw a nearly 3% increase in success rate in its spring semester 2012 and an 8% increase in Summer semester 2012. The college expects even greater growth as the system becomes more entrenched and is used more widely.

## Implementation

Carl Sandburg College was looking for a tutoring service to support their diverse, tech savvy, and commuter-heavy student population. Online tutoring is used in tandem with in-person tutoring on-campus.

## Results & Data

Tutor.com outcomes are 10-15% higher than on-campus tutoring success rates. Andy Scott, Coordinator of Academic Support, believes it is because students are tech savvy and are looking for a 'drop-in' service to suit their busy lifestyles. While the on-campus tutoring relies on student tutors, Tutor.com has a community of expert, highly qualified teachers, professors and professional tutors.

## Testimonials

"Our students are largely commuters and we needed a flexible tutoring option to support our students' lifestyles. We evaluated Blackboard Collaborate and Second Life options before deciding to partner with Tutor.com."

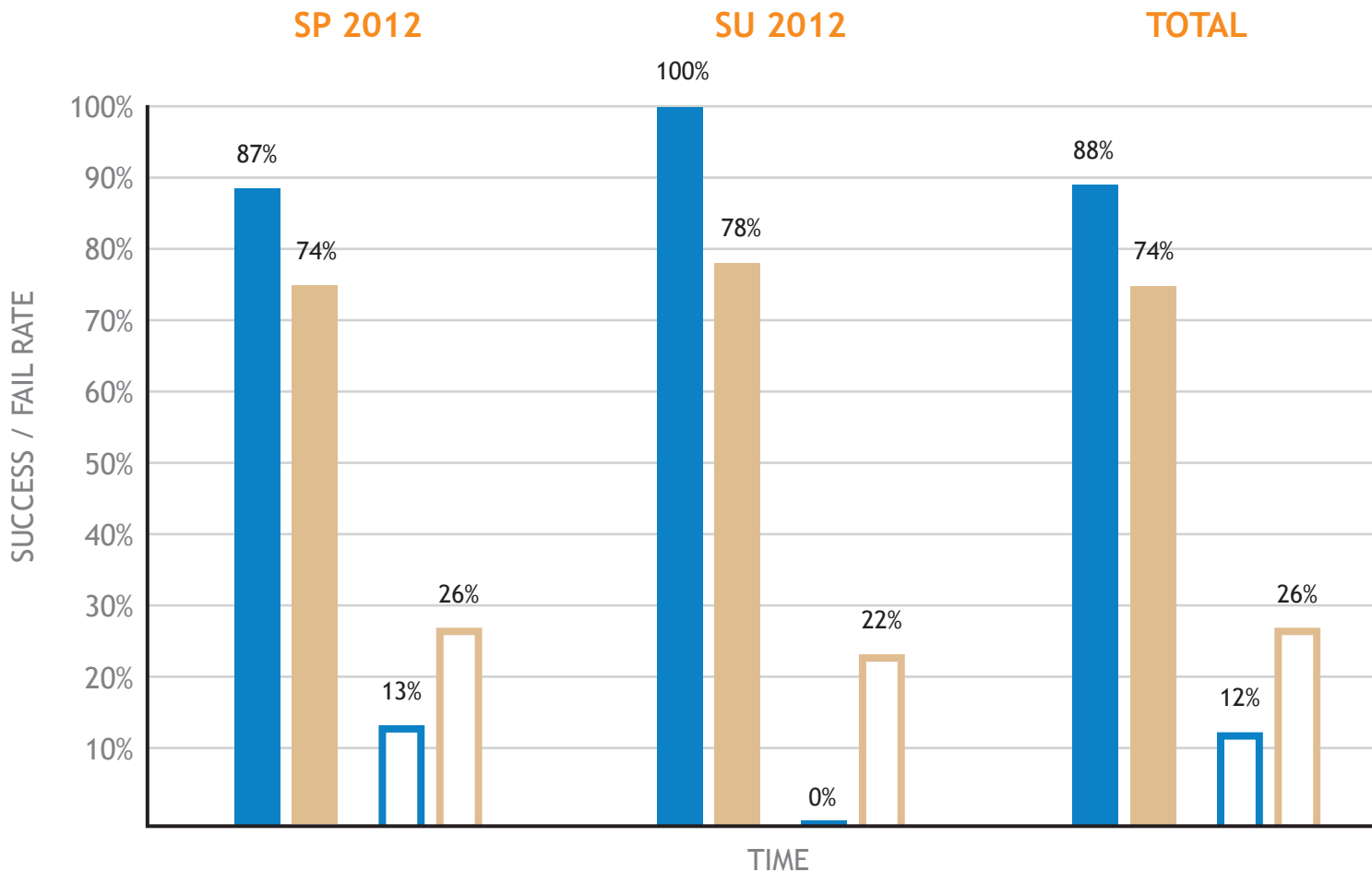
-Andy Scott, Coordinator of Academic Support

"This program is very helpful, problems become so much more clear when you can have one on one time."

-Student at Carl Sandburg College who used the service in Spring 2013

## Conclusion

When asked about possible changes to the Tutor.com program at Carl Sandburg College, Andy said, "We are very happy with the support we are receiving from Tutor and would be interested in expanding the program to reach more of our students."



### Online Tutoring

- Success rate
- Loss rate

### On-Campus Tutoring

- Success rate
- Loss rate

“Success” rate: Defined as a student receiving an A, B, C, or Pass.

“Loss” rate: Defined as a student receiving a D, F, Withdrew, or Incomplete.