

Personalized Tutoring. Actionable Learning Analytics. Measurable Results.

Transforming Student Success with Tutor.com

Developing the next generation of our country's leaders is both rewarding and challenging. Educators must instill knowledge, require discipline, offer inspiration and support, and help build confidence. Students must learn to balance their challenging coursework with extracurricular activities and community involvement. Today more than ever, students need guidance and encouragement to seek support. Success is not achieved alone. It takes a team.

That's why hundreds of schools and institutions across the country are adding Tutor.com to their instructional support services. Our team of 24/7, on-demand expert tutors provide students with the boost they need while giving instructors access to real-time data and analytics to quickly assess students at risk and provide the necessary intervention and support.

Solving Your Retention & Persistence Needs

1:1 Learning from Expert Tutors, 24/7

When a student feels stuck or frustrated, a helpful tutor is just a click away. The Tutor.com community of **3,000+ experts** in **250+ available subjects** helps students overcome knowledge gaps and extends active learning time. And **drop-off writing assignment reviews** with comprehensive higher-order feedback are available to your students with less than a 12-hour turnaround.

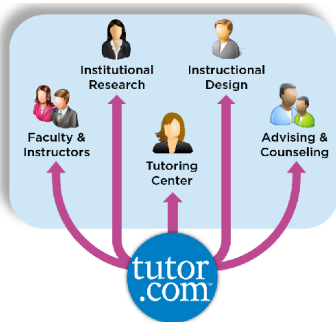
All of our qualified tutors:

- Have at minimum a bachelor's degree, with many holding advanced degrees
- Undergo a rigorous subject test during the application process
- Complete a third-party background and education check
- Are mentored by our experts, have their sessions reviewed regularly for quality control, and are provided with ongoing professional development.



of the time students spend on Tutor.com

occurs when other student-support services are typically unavailable.



Actionable Data Accelerates the Intervention Timeline

Our **Predictive Insights™ data analysis service** compiles usage and diagnostic data with timely, targeted information on topics that your students are struggling with. Shift the intervention timeline forward and empower your team to take action when it counts. Actionable data from Tutor.com includes:

- **On-demand** individual or class progress data
- **Early alerts** for “just-in-time” notifications on students’ challenges

More Students Find Success

Colleges that switch from other online tutoring solutions to Tutor.com see an immediate increase in student use and satisfaction. Satisfaction and efficacy research data support this increased adoption:



84%

of students who used Tutor.com **received a passing grade** vs. 68% of students who did not use Tutor.com.¹



96%

of students who used Tutor.com reported **improved grades** and more confidence.²



88%

of students who used Tutor.com **re-enrolled the next term** vs. 70% of students who did not use Tutor.com.³

1. Ruffalo Noel Levitz, “Efficacy Study: Final Report April 2015 for Tutor.com” (Report, United States of America, 2015, Page 7)

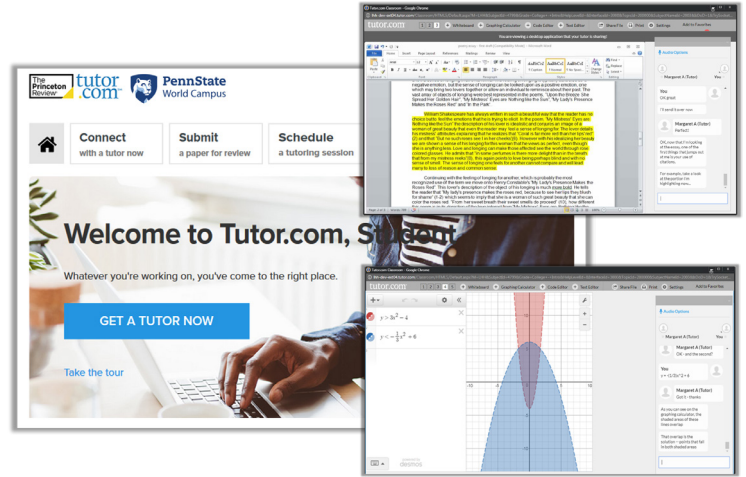
2. Based on thousands of surveys submitted by Tutor.com users in 2015

3. Ibid., Page 12

How Tutor.com Works: A Brief Overview

Working with Tutors in the Online Classroom

- 1 Our tutors start by assessing a student's questions and determining if they have the prerequisite knowledge needed.
- 2 The tutor demonstrates how to approach the challenge at hand.
- 3 The session ends with the student understanding the concept and being able to tackle similar questions on their own.
- 4 Following the session, our tutors assess and report the topics covered and whether the student had the prerequisite knowledge and content mastery needed. Sessions are flagged and early alerts are sent if the student could benefit from additional assistance.



Easy to Use for Students & Administrators

Available anywhere, anytime on desktop, mobile or tablet

24/7/361 access: We're closed just 4 days a year.

< 1 minute to connect to a tutor on average

Easily integrates with most learning management systems (LMS) and student retention systems

Tutor.com: Your Committed Partner

A dedicated Client Services Manager will:

- Guide your team through implementation, leveraging knowledge acquired from hundreds of program launches and offering best practices to drive student adoption
- Help you identify measurable success metrics and work collaboratively with you to meet them

Students' Favorite Features

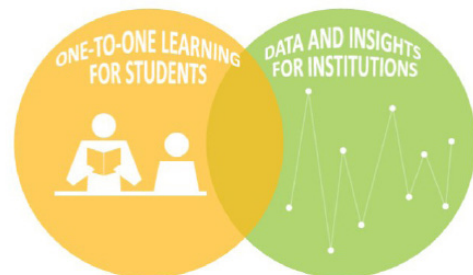
On-Demand Tutoring: Students get live, immediate access to expert tutors.

Scheduled Tutoring: Students select a date and time to meet with a specific tutor.

Favorite Tutors: When students designate favorites, we display those schedules to give them the option to connect with them first.

Drop-Off Essay Review: Students can upload their essay or writing assignment, and a tutor will review and provide detailed commentary within 24 hours.

Diagnostic Quizzes: Students can assess their skills and determine concepts they need additional practice with.



Experience our online learning suite today through a LIVE demo. To learn more, visit www.tutor.com/higher-education.