Safe & Secure Assurance

Tutor.com's top priority is to provide a safe and secure learning environment for students. Our learning solutions are designed for students to get help anonymously from a professional tutor online. No personal information is shared between the tutor and student, and sessions are reviewed to ensure the highest standards of expertise, safety and quality.

Professional, Expert Tutors

We have thousands of tutors, all of whom are carefully screened experts and include certified teachers, college professors, graduate students, select undergraduates from accredited universities and other professionals. The majority are based in the U.S. and Canada.

Every Tutor is Screened, Certified and Background Checked

All of our tutors must complete a rigorous application process and pass an extensive background check to become a certified Tutor.com tutor.

Comprehensive Application. All tutors must demonstrate their tutoring skills and subject expertise during the application process.

Background Checks. Every tutor must complete a third-party background check, which includes a criminal background check and verification of their education.

Practice Each tutor leads mock tutoring sessions to become an expert in our online classroom.

Mentoring Ongoing mentoring and professional development allows tutors to continually develop their skills.

Safe, Quality Sessions

Tutor and student work in a secure online classroom, and no personal information is exchanged between tutors and students. Sessions are recorded and reviewed for quality control.

Our matching system pairs an incoming student to the next available tutor based on the student's grade level and subject they need help with.

No personal information is shared. Students only see a tutor's first name and last initial. Students are anonymous to the tutor.

Tutors are strictly prohibited from discussing anything personal with students and from exchanging any personally identifiable information.

All sessions are recorded, including all typing, whiteboard work, websites researched and files shared between tutor and student.

Sessions are scanned for inappropriate words and phrases, and reviewed by Tutor.com staff if flagged by the system.

Students can leave comments after every session, which provide us with feedback to continue to enhance the service.

Compliant with Children's Online Privacy Protection Act (COPPA).

Please contact Tutor.com at clientsupport@tutor.com with any questions regarding safety and security.

"As a parent, I love knowing there is a safe place for my child to look up info as well as get help with her work, that doesn't just give her the answers. Thank you so much for this service."
- Parent of Tutor.com Student

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