



A Partnership That Continues to Grow



COLLEGE of COASTAL GEORGIA

UNIVERSITY SYSTEM OF GEORGIA

Dreams in Action™

Tutor.com has been working with the College of Coastal Georgia for the past six years, offering one-to-one tutoring services and 24/7 academic resources to all enrolled students. In that time, the College of Coastal Georgia has grown from a two-year to a four-year college. Tutor.com provided them with the flexibility to grow their program as the demand increased. Usage last year was **over 750% greater** than during the first year of the program.

Extending Student Support with Online Tutoring

In 2006, the College of Coastal Georgia realized that it did not have enough tutors to satisfy its growing need. As a 2-year college serving students in five counties, its on-campus tutoring center was constantly full of students seeking extra assistance. To augment its existing program, the College of Coastal Georgia decided to partner with Tutor.com.

Program Details

Client:	College of Coastal Georgia
Matriculation:	About 3,500 students
Structure:	4-year college (as of 2008)
Partner Since:	2006
Sessions:	Over 13,000 one-to-one tutoring sessions
Access Points:	The on-campus tutoring center and remotely from home computers
Hours:	24 hours a day, 7 days a week
Subjects:	Math, Science, English and Writing

“Our relationship with Tutor.com has been so successful because of the caliber of the company. Between the high quality of the tutors, the constant technological innovations and the responsiveness of the client services team, we have found the perfect partner in Tutor.com.”

- Niki Schmauch, Coordinator of Academic Tutoring and Instruction, College of Coastal Georgia

College of Coastal Georgia Survey Results*

99%

Are glad the College of Coastal Georgia offers this service

99%

Would recommend this service to a friend

96%

Are getting help completing their assignments

88%

Are getting help improving their grades

97%

Are more confident about their school work



*Compiled from post-session surveys during the 2010-2011 academic year.



What College of Coastal Georgia Students Say About Tutor.com

“I think this is a great option that the school offers and it really helps me with my work. Thank you!”

“Tutor.com is the perfect place for a busy student to get help. Every time I’ve come they have been very helpful and patient, even if from where I live it’s almost midnight. Thanks ^^”

“I am more confident going into tests because this website is offered to me at anytime during the day. I love it!”

“I had never heard of a service like this before, it was refreshing to have someone right there in my house that could help me with what I needed exactly! I would definitely recommend this service to others!”

“Great! I love this service! It’s amazing!”

Tutoring at Home Meets Students’ Needs

The program began as an evening and weekend supplement to the tutoring center’s daytime hours. Aside from extending the hours of the on-campus site, the students quickly discovered another benefit of Tutor.com - they could receive on-demand tutoring in their own homes. For students who commuted and were not on campus every day, this made tutoring truly accessible.

Demand Increases

When the College of Coastal Georgia became a 4-year college in 2008, it launched the Academic TuToring and Instruction Center (The ATTIC), led by Niki Schmauch, the Coordinator of Academic Tutoring and Instruction. Schmauch began to promote The ATTIC and all of its services, including Tutor.com, in brief presentations she held during freshman seminars.

Expanding to 24/7 Support

Between the increased population and promotion, Schmauch saw a huge increase in Tutor.com usage - 3,840 sessions were conducted in the ‘09-‘10 academic year, compared to 1,055 in the previous academic year. To accommodate the growing popularity of the program, Schmauch began to offer Tutor.com to students 24/7. Now, College of Coastal Georgia students can access Tutor.com wherever, and whenever, they need it.

Usage Increases Over Time

