**Working with a Tutor**

When you enter the classroom, you will see a chat window on the right-hand side of the screen and a whiteboard. You can talk with the tutor by typing into the chat box and drawing out a problem together on the whiteboard. Various tools at the left hand side of the classroom will help you to draw, type, erase and drag and drop shapes as needed. Ask your tutor for a quick tour upon first sign in.

**Preparation**

In order to maximize the time available, prepare for a session by having a particular concept or question that you would like to work on with the tutor. Tutors can help you with questions from your assignment, proofreading a paper or reviewing a concept from class. In the pre-session survey, please answer a few quick questions so that we can connect you with the best tutor suited for your level and needs.

**Signing On**

To get started, you will connect to Tutor.com through your course page or the Tutoring tab in Blackboard. A personalized Tutor.com account will be created for you automatically. (Customize with login instructions for your program)

**Choosing Your Subject**

Just click on a topic and select the course you need help with. For example, if you need help with an algebra problem, click on Math and then select your course.

**Feedback and Assistance**

Your feedback is important to us and to your school. After each session, please fill out the post-session survey and offer us feedback about your experience. We’d like to know how the tutor helped, your opinion of the online classroom and anything else you’d like to tell us. You can also save, replay, email and print your session.

**Personalized Features**

We want your Tutor.com account to be your own personalized learning environment. With this in mind, we have given you a space to save your favorite tutors, retrieve your archived sessions and essay reviews as well as a file storage locker to store documents. You can access these features any time without counting against your allotted tutoring time.

**File Sharing**

To get help with your research papers and essays, select Share File at the bottom of the screen to upload your document directly into the online classroom. If you save and store your documents in your Tutor.com locker, you will be able to retrieve them from the list or you can upload directly from your computer. When the file opens in the classroom, you and your tutor can review the paper together at the same time.

**Drop-off Essay Review**

If you are short on time, you can drop your paper off for a tutor to review and provide feedback. Simply click on the Drop-off Writing tab on your account sidebar, fill out a few questions and send your essay in. We will return it back to you with a feedback form on your Previous Sessions page under “My Account” within 24 hours.